



**Patients  
Visitors**

Perth and Smiths Falls District Hospital is launching a new electronic health record.

## Q&A about Lumeo, our new electronic health record

### What is Lumeo?

Lumeo is the name of our new Regional Health Information System (RHIS). It is an electronic health information system that provides people with one electronic medical record for our six partner organizations. Healthcare providers will be able to use the system to access medical histories, and easily add information about appointments, treatments and test results.

### Who is involved in the new Lumeo system?

Lumeo will connect people and healthcare providers with one secure, shared Electronic Medical Record (EMR) system across our six partner organizations:

- Brockville General Hospital
- Kingston Health Sciences Centre
- Lennox and Addington County General Hospital
- Perth and Smiths Falls District Hospital
- Providence Care
- Quinte Health

### When is the new Lumeo system launching?

Lumeo is launching in December 2024. We appreciate your patience as we upgrade our electronic health record and as our teams get used to the new system.

### Will I notice anything during the launch of the new Lumeo system?

Visitors to our facilities may notice things take a little bit longer in **December** as our teams learn and work with this new system. We'll do our best to minimize disruptions, but we ask that community members keep this in mind when planning for appointments and any transportation needs.

### How secure is the system?

The system is being built by Oracle Health, a company that has significant experience building secure medical records systems. The Lumeo system will have strict adherence to privacy and security standards, along with 24/7 monitoring and support.

### What are the benefits of the new system?

Lumeo provides many benefits, including:

- Secure, shared access to electronic medical records across six partner organizations
- Timely updates to test results, appointments, and health histories
- Less time repeating health histories, more time for care
- A HealthLife patient portal (to be launched later in 2025)

### Will information from primary care providers be included in the new system?

Primary care medical records are not included in Lumeo. People can get information from their family doctor and enter it into your electronic medical record. You'll be able to enter information such as allergies and medications.

### How will Lumeo change care?

The healthcare team will be using more technology, such as smart phones, mobile workstations and barcode scanners. This technology is replacing the paper charts that you currently see.

People won't have to repeat their medical history to each healthcare team - they will be able to access your information through Lumeo's shared electronic medical record system.

Caregivers may be able to access information about their loved one's appointment through the HealthLife Portal.

Clinical practices (the way things are done) will be more standardized across the southeast region, so people will know what to expect at their appointment.

