



# About Our Hospital: 2022/23 Annual Report

The Perth and Smiths Falls District Hospital (PSFDH) acknowledges that it is situated on unceded traditional Algonquin territory and with this acknowledgement comes respect for the land, people and the shared history of the territory. PSFDH recognizes the injustices of the past and those that continue today. As PSFDH seeks to achieve Reconciliation, PSFDH is committed to speaking Truth and working towards Justice in solidarity with Indigenous Peoples.

PSFDH is also committed to taking action in areas that it can to recognize and support our Indigenous community through enhancing supportive health care choices, building partnerships and continuous learning.

PSFDH is a fully accredited acute care health care organization located on two sites. PSFDH is situated in the heart of the UNESCO Rideau Canal region and proudly provides health services to more than 60,000+ people in the surrounding communities.

PSFDH delivers a broad range of primary and secondary services and programs. These include emergency care, general and specialty surgical services, diagnostic imaging, obstetrics, dialysis, and cancer care.

## Strategic Plan and Priorities



**Provide an excellent experience for the persons we serve, every time**

**Meet the changing needs of our community**

**Support and empower our people**

**Ensure our future sustainability**

PSFDH created a new strategic plan with extensive consultation with our community partners, physicians and staff. With a fresh mission, vision and set of values PSFDH will focus precious resources on tangible goals to improve the care delivered to our patients and ensure the future sustainability of the hospital. With this new plan, PSFDH will continue to be the hospital of choice for our community in delivering excellence in patient and family-centred care.

### Our Mission

We provide our community with a high-quality environment for person-centred care, built on collaboration and partnerships.

### Our Vision

To be a leading community healthcare organization, chosen by people to support their care from birth to end-of-life and recognized as a preferred place to work and volunteer.

### Our Values

- Respect and Dignity
- Inclusion and Diversity
- Stewardship and Accountability
- Collaboration and Partnership

## Health Human Resources

In the midst of a world-wide health human resource crisis, the COVID-19 pandemic placed a significant strain on the staff, volunteers and physicians at PSFDH. The wellness of the PSFDH Team is vital to the organization's success. Supporting optimal levels of physical, mental, emotional, social and personal wellness along with engaging employees, physicians, students and volunteers is critical. PSFDH sincerely thanks its community for the continued support during the pandemic crisis.

Total Staff	Full-time	Part-time	New Hires	Current Openings	Total Physicians
734	314	197	74	84	223

## Volunteers

The Perth and Smiths Falls District Hospital achieves success with the support and contribution of many talented and engaged volunteers. The COVID-19 pandemic affected all areas of the hospital's human resources. PSFDH volunteers offer assistance in a number of both general and clinical areas such as the patient meal assist program, transporting patients, palliative care visits, garden maintenance, gift shop and information desk service – to name a few.

During 2022/23, the Perth (Great War Memorial Auxiliary) proudly, though quietly, celebrated 100 years of service to the hospital and community. The gift shops at each site resumed operations to the great excitement of patients, visitors, staff and physicians.

PSFDH also receives amazing volunteer help from clients of Lanark County Support Services who assist with the deliver of mail and collect our “Denim Day” toonies.

PSFDH also recognizes the work of our volunteer Board of Directors and Patient Family Advisory Team for the many hours they contribute to serving our hospital.

Board of Directors	Patient & Family Advisory Council	Smiths Falls Auxiliary	Perth Auxiliary
15	6	54	89

## Dollars and Cents - Year Ending March 31, 2023

The fiscal health care challenges facing the hospital having a direct impact on the financial performance include;

- Health Human Resources instability affecting recruitment and retention,
- Inflationary pressures & supply chain disruptions,
- Unfunded post pandemic protocols, and
- Stabilization of hospital services to address patient backlogs and meet population needs.

Overall, the net hospital operating margin deficit is (\$5.7M), and net consolidated operating margin deficit of (\$6.1M) taking into account specialty programs and non-shareable building depreciation. Financial statements and accompanying notes are available on the website for more information.

## Patient Services Fast Facts

40,000+	3,445	151	4,705	5,316	302,334	4,763	636	4,100
ER Visits	Admissions	Deliveries	Mammography	CT Scans	Lab Tests	Dialysis	Chemo Visits	Surgeries

## Initiatives and Projects

Investing in capital infrastructure is a priority for PSFDH. In partnership with our hospital foundation and our community, we are working hard to raise the funds needed to keep our sites up to date, provide equipment to our physicians and staff, and break ground on new projects like our MRI and Electronic Medical Information System (Lumeo).



The addition of MRI technology at PSFDH is an amazing opportunity for our community. The MRI will support approximately 3,100 scans each year reducing wait times for our patients. The cost for the actual MRI machine is \$4.1 million. In addition to the cost of the MRI are an additional \$2.1 million associated with renovating the space and installing the unit. Construction of the space is underway at the Smiths Falls Site of PSFDH. The Hospital will welcome the first patient for an MRI test in October 2023.

For more information, please visit [www.careclosetohome.ca](http://www.careclosetohome.ca).



Lumeo (regional electronic medical information system) is a multi-year project that will create a standardized computer system. It will allow for easier exchange of information between hospitals, patients and primary care providers. With our healthcare partners in southeastern Ontario, we are working closely to create a much system to better support our patients.

For more information, please visit [www.lumeorhis.ca](http://www.lumeorhis.ca).

## Perth Site Renewal Plans

The Perth Site of the PSFDH last underwent a major redevelopment in the 1990's. The building is now due for improvements. PSFDH Board of Directors and Leadership Team are working hard to ensure that the hospital remains viable and can meet the growing needs of our community. In 2023, PSFDH began the journey to expand our Perth site. The PSFDH pre-capital submission contemplates a complete redevelopment of the Perth site. When approved, it will likely take 7 to 10 years to complete.

