



2022/23 Annual Report

About Our Hospital

The Perth and Smiths Falls District Hospital (PSFDH) is a fully accredited acute care health care organization **located on two sites**. PSFDH is situated in the heart of the UNESCO Rideau Canal region and proudly provides health services to more than 60,000+ people in the surrounding communities.

PSFDH delivers a broad range of primary and secondary services and programs such as emergency care, diagnostic imaging, obstetrics, general and specialty surgical services, dialysis, cancer care as well as laboratory and infection control services.

The PSFDH Team takes unwavering pride in its services and facilities and are dedicated to providing compassionate support and having uncompromising standards. At the same time, PSFDH personalizes, humanizes and demystifies the healthcare experience for patients and their families while using the latest in healthcare technology.

Strategic Plan and Priorities

With extensive consultation with our community partners, physicians and staff a new strategic plan was created. With a fresh mission, vision and set of values PSFDH will focus precious resources on tangible goals to improve the care that is delivered and ensure the future sustainability of hospital. With this new plan, PSFDH will continue to be the hospital of choice for our community in delivering excellence in patient and family-centred care.



Provide an excellent experience for the persons we serve, every time



Meet the changing needs of our community



Support and empower our people



Ensure our future sustainability

Our Mission

We provide our community with a high-quality environment for person-centred care, built on collaboration and partnerships.

Our Vision

To be a leading community healthcare organization, chosen by people to support their care from birth to end-of-life and recognized as a preferred place to work and volunteer.

Our Values

- Respect and Dignity
- Inclusion and Diversity
- Stewardship and Accountability
- Collaboration and Partnership

Health Human Resources

In the midst of a world-wide health human resource crisis, the COVID-19 pandemic placed a significant strain on the staff and physicians at PSFDH. The wellness of the PSFDH Team is vital to the organization's success. Supporting optimal levels of physical, mental, emotional, social and personal wellness along with engaging employees, physicians, students and volunteers is critical. PSFDH sincerely thanks its community for the continued support during the pandemic crisis.



Total Staff	Full-time	Part-time	New Hires	Current Openings	Total Physicians
734	314	197	74	84	223



Dollars and Cents - Year Ending March 31, 2023

The fiscal health care challenges facing the hospital having a direct impact on the financial performance included;

- Health Human Resources (HHR) instability affecting recruitment and retention
- Inflationary pressures & supply chain disruptions,
- Unfunded post pandemic protocols,
- Stabilization of hospital services to address Patient backlogs and meet population needs.

Overall, the net hospital operating margin deficit is (\$5.7M), and net consolidated operating margin deficit of (\$6.1M) taking into account specialty programs and non-shareable building depreciation. Financial statements and accompanying notes are available on the website for more information.



Patient Services Fast Facts

3,445	40,000+	4,705	302,334	151	4,763	XXXX	636	5,316
Admissions	ER Visits	Mammography	Lab Tests	Deliveries	Dialysis	Surgeries	Chemo Visits	CT Scans



Initiatives and Projects

2022/23 presented a number of opportunities to move forward our organization. Through improved human resource levels of both staff and leadership, PSFDH continues to work on regional projects and create opportunities to improve healthcare closer to home.



The addition of MRI technology at PSFDH is an amazing opportunity for our community. Having MRI technology in place locally will ensure PSFDH can provide care for you and your loved ones closer to home when needed.

The Province of Ontario announced in December 2022 that it is working to improve people's access to diagnostic imaging services and reducing wait times by providing operating funding to support the addition of 27 new MRI machines across Ontario. The cost for the actual MRI machine is \$4.1 million. In addition to the cost of the MRI are the \$2.1 million costs associated with renovating space and installing the unit.

Construction of the space is underway at the Smiths Falls Site of PSFDH. The Hospital will welcome the first patient for an MRI test in October 2023.



Lumeo (regional electronic medical information system) is a multi-year project that will create a singular, leading practice, standardized, and high-quality experience for our patients and our providers. With our healthcare partners in southeastern Ontario, we are working closely together to create a much needed clinical transformation.



Perth Site Renewal Plans

The Perth Site of the PSFDH last underwent a major redevelopment in the 1990s. The building is now due for improvements to keep pace with current healthcare standards. PSFDH wants to ensure that the hospital remains viable for the community and to meet the ever changing healthcare needs. In 2023, PSFDH began the journey to expand our Perth site. Our pre-capital submission contemplates a complete redevelopment of the site and, when approved, will likely take 7 to 10 years to complete.



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