

<b>Position:</b> Emergency Room Diversion Case Manager	<b>Union/Non-Union:</b> OPSEU
<b>Hours of Work:</b> 70 hours biweekly, 8:30am-4pm	<b>Hourly Rate:</b> \$35.77-\$45.58
<b>Reports to:</b> Manager of Mental Health Services	<b>Location:</b> Lanark County & Smiths Falls
<b>Job Status:</b> Permanent, Full-time	<b>Closing Date:</b> September 14, 2023

#### **About Lanark County Mental Health:**

Sponsored by the Perth and Smiths Falls District Hospital, Lanark County Mental Health (LCMH) offers both Crisis and Community Mental Health & Addictions services. LCMH serves as the lead community-based mental health agency supporting transitional aged youth and adults.

LCMH is an inter-disciplinary team comprised of clinical social workers, psychotherapists, community mental health nurses, case managers and psychiatrists, who work in collaboration with local partner agencies, hospitals and family doctors, to support transitional-aged youth and adults experiencing mental health and addiction challenges. Counselling and other clinical services are also available to support adult victims of domestic violence and/or sexual assault. Services are provided confidentially, respectfully and within a shared care client-centered model of treatment which promotes recovery.

#### **About the Position:**

The Emergency Room Diversion Case Manager works as a member of a multi-disciplinary team and is responsible for providing short-term (up to 6 weeks) case management services to transitional-aged youth and adults and adults who are experiencing mental health and/or substance use concerns and have presented to the Emergency Department. This position works in close partnership with Emergency Departments and Crisis Services to provide assessment, coordinated care plan development, intervention, supportive counselling, service coordination and brief follow-up. The Emergency Room Diversion Case Manager is responsible for providing timely services, with no waiting list.

All services are provided in accordance with the mission, vision, values and established protocols of LCMH and PSFDH.

#### **Minimum Qualifications:**

- Three years relevant experience providing services to individuals who live with a serious mental illness, preferably in a community setting.
- University Degree in a health-related discipline.
- Certification in First Aid and CPR an asset.
- Applied Suicide Intervention Skills Training (ASIST) an asset.
- Experience working within a case management model, preferred.
- French Language proficiency considered an asset.

#### **Knowledge, Skills and Abilities:**

- Knowledge of and ability to apply discipline specific principles and practices to individuals who live with a serious mental illness, within a client-centred approach.
- Demonstrated in-depth knowledge of mental health symptoms, issues, psychotropic medications and associated side effects.
- Knowledge of issues related to addictions an asset.

- Knowledge of and the ability to incorporate best-practices in community support for individuals living with a serious mental illness.
- Demonstrated assessment and crisis intervention skills with broad knowledge of emergency mental health and crisis stabilization.
- Demonstrated advanced clinical reasoning and decision-making skills.
- Ability to effectively utilize community resources and supports to meet the needs of individuals.
- Ability to work under pressure within a changing environment.
- Working knowledge of the Health Care Consent Act, Mental Health Act, Personal Health Information Protection Act, and other relevant legislation.
- Excellent communication and interpersonal skills in order to effectively engage community services and individuals, increasing awareness of services.
- Well-developed problem-solving, prioritization and conflict resolution skills.
- Ability to work autonomously as well as collaboratively in a multidisciplinary team environment.
- Basic proficiency in computer skills; MS Office & CRMS preferred.
- Must possess a valid Ontario Driver's License and have regular access to a reliable vehicle and provide proof of \$2,000,000 vehicle insurance. Incumbent may be required to transport clients.
- Required to provide a satisfactory criminal reference check (CRC) with Vulnerable Sector Screening prior to hire.

**How to apply:** Please submit a resume and cover letter to [HR@psfdh.on.ca](mailto:HR@psfdh.on.ca).

*Be advised that the Perth and Smiths Falls District Hospital has a vaccination policy located on PDMS. Proof of vaccination will be required as a condition of employment, subject to exemptions contained in the policy.*

*Perth and Smiths Falls District Hospital is an equal opportunity employer committed to meeting needs under the Canadian Charter of Rights and Freedom and the Ontario Human Rights Code. Our recruitment process follows the Accessibility for Ontarians with Disabilities Act in order to provide a fair and equitable process for all candidates. Applicants requiring accommodation through the recruitment/interview process are encouraged to contact the Human Resources Department at 613-283-2330 ext. 1132 for assistance.*

*We thank all interested candidates for their response, however, only those chosen for an interview will be contacted.*