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| Position: Community & Housing Services Supervisor | Union/Non-Union: 2026-85 Non-Union |
| Hours of Work: 70 hours bi-weekly | Hourly Rate: \$53.83 - \$60.90 |
| Reports to: Manager of Mental Health Services | Location: Lanark County |
| Job Status: Permanent Full Time | Closing Date: April 15, 2026 |

About the Role

The Community & Housing Services Supervisor is responsible for the day-to-day leadership and operational oversight of several integrated community programs, including the Mobile Crisis Response Team (MCRT), LCMH's evolving housing portfolio, and the Lanark Integrated Frontline Team.

This role plays a key leadership function in translating organizational strategy into effective frontline practice. Working in close partnership with the MCRT Team Lead and program staff, the Supervisor ensures high-quality, coordinated, and responsive services that support individuals experiencing mental health, housing, and social stability challenges.

We are a transformative organization, and individuals within our team must demonstrate adaptability and sensitivity to the changing needs of clients and the community.

Key Responsibilities

Program Operations & Supervision

- Provide day-to-day operational oversight of assigned community and housing programs, ensuring services are delivered effectively, safely, and in alignment with organizational priorities.
- Supervise and support program staff, fostering a culture of accountability, collaboration, and continuous improvement.
- Work in partnership with the MCRT Team Lead to support integrated crisis response operations and follow-up services.
- Monitor program activity, identify operational issues, and implement timely solutions.

Strategic Implementation

- Translate strategic initiatives, funding priorities, and system-level goals into clear, practical, day-to-day operational plans.
- Support the implementation of new initiatives, service enhancements, and pilot projects across community and housing services.
- Ensure programs align with best practices in mental health, housing stability, harm reduction, and client-centered care.

Collaboration & Partnerships

- Work collaboratively with internal teams and external partners across health, housing, social services, and emergency response systems.
- Support integrated service delivery and effective communication across multidisciplinary teams.
- Represent programs in planning tables, working groups, and partnership discussions as required.

Quality, Risk & Performance

- Support quality improvement, service consistency, and adherence to policies, procedures, and legislative requirements.
- Identify service pressures, risks, and capacity challenges, escalating issues as appropriate.
- Contribute to reporting, data collection, and performance monitoring to support service planning and accountability.

Qualifications & Experience

- Post-secondary education in social work, nursing, health administration, or a related field.
- Demonstrated experience in community mental health, housing services, or integrated human services.
- Previous supervisory or team leadership experience in a community-based or health setting.
- Strong understanding of crisis response, supportive housing, and integrated service models.
- Proven ability to translate strategic direction into practical, frontline implementation.
- Excellent communication, problem-solving, and relationship-building skills

How to apply: Please submit a resume and cover letter to HR@psfdh.on.ca.

Be advised that the Perth and Smiths Falls District Hospital has a vaccination policy located on PDMS. Proof of vaccination will be required as a condition of employment, subject to exemptions contained in the policy. Perth and Smiths Falls District Hospital is an equal opportunity employer committed to meeting needs under the Canadian Charter of Rights and Freedom and the Ontario Human Rights Code. Our recruitment process follows the Accessibility for Ontarians with Disabilities Act in order to provide a fair and equitable process for all candidates. Applicants requiring accommodation through the recruitment/interview process are encouraged to contact the Human Resources Department at 613-283- 2330 ext. 1132 for assistance. We thank all interested candidates for their response, however, only those chosen for an interview will be contacted.