

Board Quality Committee Meeting
AGENDA
Thursday, February 10th, 2022
Via Videoconference @ 7:30 a.m.

Join Zoom Meeting

<https://us02web.zoom.us/j/83001118231?pwd=ellXRjBrekVUNStqcExJUE9Ubjl1QT09>

Meeting ID: 830 0111 8231

Passcode: 508714

Dial by our location: 1-647-558-0588

Agenda Items		Presenter
1.	Call to Order	L. Drynan
2.	Adoption of Agenda	L. Drynan
3.	Approval of Minutes	L. Drynan
	3.1 Board Quality Minutes – Open – November 4 th , 2021	L. Drynan
	3.1 Board Quality Minutes – Open – December 9 th , 2021	L. Drynan
4.	Closed Session	L. Drynan
5.	Education Presentation – Deferred	
6.	Business Arising from the Minutes	
	6.1 Board Quality Committee Workplan*	L. Drynan
7.	Standing Items	
	7.1 Strategic Operational Plan 2021/2022*	N. Shaw
	7.2 Performance Metrics	N. Shaw
	i. Balanced Scorecard 2021/2022 – Q3*	
	ii. Patient Satisfaction Results – Q3*	
	iii. Incident Reports - Medication Incidents – Q3* - Patient Falls & Committee Update – Q3	
	7.3 Patient and Family Council Update	D. Thomson
	7.4 HR Union Matters (Corporate Scorecard)	N. Shaw
8.	New Business	
	8.1	
9.	Other Business/Standing Items	
	9.1 COVID- 19 Update	N. Shaw
	9.2 NRC Update	N. Shaw
10.	Next Meeting Date	L. Drynan
	Thursday, March 10 th , 2022 at 7:30am via Zoom	
11.	Adjournment***	L. Drynan

***Session of Independent Directors following the close of the meeting.

*related materials attached

**information to follow