

Board Quality Committee Meeting
AGENDA
Thursday, September 15th, 2022
Via Videoconference @ 7:30 a.m

Join Zoom Meeting

<https://us02web.zoom.us/j/83044012512?pwd=YXNEYWR0ODQ5OFIGNEpWDM1UWpiQT09>

Meeting ID: 830 4401 2512

Passcode: 346990

Dial by our location: 1-647-558-0588

Agenda Items		Presenter
1.	Call to Order	L. Drynan
2.	Adoption of Agenda	L. Drynan
3.	Approval of Minutes	L. Drynan
	3.1 Board Quality Minutes – Open – June 9 th , 2022*	L. Drynan
4.	Closed Session	L. Drynan
5.	Education Presentation – Deferred	M. Cohen
6.	Business Arising from the Minutes	
	6.1 Board Quality Committee Workplan 2021/2022*	L. Drynan
	6.2 Review of Patient Experience Survey – J. Lord	
7.	Standing Items	
	7.1 Strategic Operational Plan 2021/2022	M. Cohen
	7.2 Performance Metrics	M. Cohen
	i. Patient Satisfaction Results – OBS*	
	ii. Incident Reports - Medication Incidents* - Patient Falls & Committee Update*	
	7.3 Patient and Family Council Update	D. Thomson
8.	New Business	
	8.1 Board Quality Committee Workplan 2022/2023*	L. Drynan/M. Cohen
9.	Other Business/Standing Items	
	9.1 COVID- 19 Update	K. Weekes M. Cohen M. Cohen
	9.2 CIHI Update – Formally NRC	
	9.3 HR Union Matters (Scorecard)*	
10.	Next Meeting Date	L. Drynan
	Thursday, November 10 th , 2022 at 7:30am via Zoom	
11.	Adjournment***	L. Drynan

***Session of Independent Directors following the close of the meeting.

*related materials attached

**information to follow